

**July 14, 2008**

# **Montana Healthcare Programs Notice**

## **Pharmacies**

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### **Delayed Payment for Pharmacy Providers**

Montana Medicaid has identified an issue with our claims processing system resulting in delayed reimbursement for some pharmacy providers. The issue has been identified and corrected. All clean pharmacy claims that should have cycled for reimbursement on July 2, 2008, and July 9, 2008, will cycle this Wednesday, July 16, 2008, and pharmacies should then receive their combined payment.

If pharmacies anticipate undue hardship due to the delayed payment, they can contact Roger Citron, RPh, Montana Medicaid Pharmacist.

### **Contact Information**

For claims questions or additional information, contact Roger Citron, Montana Medicaid Pharmacist, at (406) 444-5951 or Provider Relations:

**Provider Relations toll-free in- and out-of-state: 1-800-624-3958**

**Helena: (406) 442-1837**

**E-mail: [MTPRHelpdesk@ACS-inc.com](mailto:MTPRHelpdesk@ACS-inc.com)**

Visit the Provider Information website:

**<http://www.mtmedicaid.org>**